



## Kid's Club

**Hours: Monday - Friday 9:00am - 8:00pm**  
**Saturday - Sunday 8:30am - 5:00pm**

Dionne Meddock - Premier Kids Manager  
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- Age guidelines : 6 weeks-6 years
- One and half hour visit **per day** for non-walkers.
- Two hour visit **per day** for walkers. Additional time may be purchased. See Kid's Club team member for information.
- All items left in the Kid's Club must be clearly labeled.
- No food is permitted and sippy cups with water must be labeled. No bottles are fed to infants.
- Any children with obvious illness will not be permitted in the Kid's Club. See our Exclusion for Illness Policy.
- All children should be fed and changed before entering the Kid's Club.
- Children who are potty training must bring a change of clothes.
- Advance notice of hours of operation for Holidays and Special programs will be posted.
- The Premier Kids Department reserves the right to change the hours of operation of the Kid's Club/Zone as deemed necessary.

## The Zone

**Hours: Monday - Friday 4:00pm - 8:00pm (Sept.-May)**

**Monday - Friday 9:00am - 8:00pm (June-Aug.)**

**Saturday - Sunday 8:30am - 5:00pm**

- Age guidelines 6 years - 12 years
- Two hour visit **per day**. Additional time may be purchased. See Zone team member for information.
- No food or open container drinks are permitted - bottled water is the exception.
- Any children with obvious illness will not be permitted in The Zone. See our Exclusion for Illness Policy.
- Advance notice of hours of operation for Holidays and Special programs will be posted.
- The Premier Kids Department reserves the right to change the hours of operation of the Zone as deemed necessary.

## Sign In and Out Procedure

### Sign In:

- A parent or guardian of the child will present both parent and child's Premier at Sawmill Athletic Club membership cards to Kid's Club/The Zone team member for verification.
- Parent or guardian must sign child in on Sign In and Out Sheet.
- The child's card will be kept in the Kid's Club/Zone and parent/guardian card will be returned.
- If a person other than the adult dropping the child off is to pick up the child, that person's name must be provided at time of drop-off and indicated on the Sign In and Out Sheet.
- Parent should fill out a name tag for the child and make sure all belongings being left are labeled with the child's name.

### Sign Out:

- A parent or guardian of the child will present their membership card - This identification should match either the parent/guardian that dropped off the child or the authorized pick-up person listed on the sheet.
- Upon verification, both cards will be returned.
- Parent, guardian or authorized adult must sign child out on sheet.

## General Information & Policies

- **Only a child added to his/her parent's or legal guardian's Premier at Sawmill Athletic Club membership may use the Kid's Club and or Zone.**
- **Parents or guardians must remain on premises while children are in the Kid's Club and Zone.**
- Please no food, gum or candy in designated Kid's areas.
- A variety of classes, special programs and camps are available, please see a Kid's Club/Zone team member for information.
- Swimsuit cover ups must be worn over swimsuits in both areas.
- No toy guns or weapons of any sort should be brought into designated Kid's areas.
- Socks and or Shoes must be worn at all times. **No bare feet allowed.**
- The Premier Kids Department is not equipped to provide 1 on 1 care. We do however strive to follow the Ohio Dept. of Job & Family Services Staff/Child ratios.
- Parents will be found and child removed if a crying child cannot be comforted after 15 minutes.
- The Premier Kids Department reserves the right to remove or suspend children perceived as an endangerment to themselves or others. See our Behavior Policy .
- The Premier Kids Department is not responsible for lost or stolen items.
- The Premier Kids Department reserves the right to suspend or revoke child care privileges from any person who neglects the policies and procedures of the Premier Kids Department.
- In the best interest of our children, parents and employees, we ask that parents do not stay in the Kid's Club or Zone with their children. If your child is experiencing separation anxiety issues, we will be more than happy to develop a plan to address this.

## Premier Kids Behavior Expectations and Policies

Our goal is to provide an area where all children can have fun and feel safe. To create such an environment children are expected to act in a way that does not endanger themselves or others. Prohibited behaviors include, but are not limited to, the following: spitting, hitting, biting, throwing toys, pushing other children or not listening to the directions of the supervising adults.

If we witness a behavior that does not meet the expectations, our first step will be to intervene and talk with the child about why his/her behavior is not appropriate, discuss some positive alternatives and possible consequences if the behavior continues. If the inappropriate behavior continues we will again intervene, talk with the child and follow through with the consequence, such as losing the privilege of playing with a specific toy or being placed in a short time out. The parents will be notified so that they can assist us by reinforcing positive behavior expectations.

If the behavior is of a serious nature or if we are unable to control or console the child, one of our employees will locate the parent in the club so that the child can go home and calm down and/or process the event in private with the parent.

Serious behavior issues that continue will result in the parent receiving documentation of the incidents and a conference to determine whether or not the Kid's Club/Zone is the appropriate environment for the child at this time. A second offense will result in a two week break from the Kid's Club/Zone. If the child continues the behavior after this point, he or she will need to take a one month break from visiting the Kid's Club/Zone. If the behavior continues after this point, the Kid's Club Manager and General Manager will discuss a timeframe that may be better suited for your child

To help make your child's time with us a positive experience, we value any input you may have such as health or medical issues, changes in the child's routine or any other stressful events. We welcome your comments and concerns.

## Premier Kids Exclusion for Illness Policy

This list includes conditions and behaviors that would prohibit the use of the Premier Kids Department. A child with any of the following signs or symptoms of illness shall be immediately isolated and discharged to his/her parent or guardian:

- Temperature of at least one hundred degrees Fahrenheit when in combination with any other sign or symptom of illness. A child who has had a fever within the last 24 hour period.
- A child who has abnormally loose stools within the last 24 hour period.
- Severe coughing or difficult, rapid breathing.
- Yellowish skin or eyes.
- Redness of the eye or eyelid, thick and purulent (pus) discharge, matted eyelashes, burning, itching or eye pain.
- Untreated infected skin patches, unusual spots or rashes.
- Unusually dark urine and/or gray or white stool.
- Stiff neck with an elevated temperature.
- Evidence of untreated lice, scabies or other parasitic infestations.
- Sore throat or difficulty in swallowing. A child who has had a bacterial infection such as strep throat or impetigo and has not completed 24 hours of antibiotics.
- Vomiting more than one time or when accompanied by any other sign or symptom of illness. A child who has vomited in the last 24 hour period.
- A child who has unexplained lethargy.
- A child who is not able to participate in activities within reasonable comfort.
- A child who requires more care than the staff can provide without compromising the health and safety of the other children in care.
- A child who exhibits a runny nose with either green or yellow mucus.